



DESERT AIR
heating & cooling

Call Us: 435-899-0606
Servicing Utah & Arizona

Customer Satisfaction GUARANTEED

MAINTENANCE SAVINGS PLANS

Your home is your largest investment. It's your place of comfort, security, and family. That's why we created these Maintenance Service Plans. Here's what you will get with your maintenance plan:

- **DISCOUNTS:** Save up to 15% on repair parts. Also, save up to \$30 on any service call.
- **SEASONAL MAINTENANCE TUNE-UPS:** Includes (1) heating and (1) cooling inspection performed annually during normal business hours.
- **INCREASED EQUIPMENT LIFE:** The #1 reason for system failure is dirt! Properly maintained equipment lasts longer!
- **LOWER UTILITY BILLS:** Properly maintained equipment keeps up to 30% more energy dollars in your pocket.
- **PRIORITY SERVICE:** You get to "cut the line" ahead of non-members - even at our busiest times!!
- **BONUS BUCKS:** Earn \$50 in Bonus Bucks every year that you are a member. Use it like cash towards a new system.
- **SAFETY:** Your system is safety-checked to insure it is working properly giving you peace of mind!

**"Get more and pay less" More energy savings. More system life.
More property value. More peace of mind. More comfort.**

Client Name: _____

Contract Start Date: ____ / ____ / ____ (Month / Day / Year)

Address Location to be covered under the Maintenance Plan:

Street: _____ City: _____ State: ____ Zip: _____

Location Phone Number: (____) _____ Work#: (____) _____

Email Address: _____

Circle the number of HVAC systems. Each HVAC system includes (1) Furnace/Boiler and (1) Air Conditioner or Heat Pump. Note that all furnaces and air conditioners at the location must be covered under the Maintenance Plan. **1 or 1.5 or 2 or 2.5 or 3 or 3.5 or 4**

Yes! I'm ready to save money, time, and maintenance headaches!

Auto-Renew (renews automatically each year):

Annually processed on the 1st of the month preceding the Contract Start Date.
(Check/Credit/Debit Card Options)

Monthly processed on the 10th of each month with a one-year minimum.
(Credit or Debit Card Options Only)

Select the plan you wish to purchase: Platinum Gold Silver

I'd like to pay by: Check Visa Mastercard Discover Debit

Card #: _____

Expiration Date: Month _____ Year _____ 3 Digit Security # _____
(Located on back of the card)

Name of the Cardholder as it appears on card: _____

Credit/Debit Card Billing Address (or indicate "SAME" if identical to service location):

Street: _____ City: _____ State: ____ Zip: _____

Phone Number associated with Credit/Debit Card: (____) _____

* I understand that the membership fee will continue until a written notice of termination is received at our office and processed 30-days from receipt of said notice.

* By signing below, I have read and accept the Terms & Conditions of the Maintenance Savings Plan listed.

Client Signature: _____ Date: ____ / ____ / ____

Month / Day / Year

Platinum Membership

\$47.25/month*

\$515.75 per year

- Guaranteed SAME-DAY Service
- 15% Off Repair Parts
- 15% Off Indoor Air Quality Products
- FREE Replacement of Standard Accessory Parts (includes standard furnace filter and humidifier pads)
- 30% Off Diagnostic Fee
- Cleaning of All Indoor Air Quality Products
- Fall Furnace Tune-Up
- Spring Air Conditioner Tune-Up
- \$30 Off any service call
- 10% Discount on Membership if Purchased Yearly

Gold Membership

\$38.45/month*

\$415.20 per year

- Guaranteed Next Day Service
- 10% Off Repair Parts
- 15% Off Indoor Air Quality Products
- 15% Off Accessory Parts (air filter, humidifier pads, etc.)
- Cleaning of All Indoor Air Quality Products
- Fall Furnace Tune-Up
- Spring Air Conditioner Tune-Up
- \$20 Off any service call
- 10% Discount on Membership if Purchased Yearly

Silver Membership

\$21.95/month*

\$249.95 per year

- Guaranteed Next Day Service
- 5% Off Repair Parts
- 10% Off Indoor Air Quality Products
- 10% Off Accessory Parts (air filter, humidifier pads, etc.)
- Fall Furnace Tune-Up
- Spring Air Conditioner Tune-Up
- \$10 Off any service call
- 5% Discount on Membership if Purchased Yearly

***Diagnosis fee will apply to Gold & Silver Membership.**

***Membership cost is per heating & cooling system.**

PLATINUM, GOLD, AND SILVER PLANS COVER:

FURNACE	AIR CONDITIONER
<ol style="list-style-type: none"> 1. Clean inside of furnace. 2. Clean and adjust pilot. 3. Clean and adjust burners. 4. Clean and adjust flame sensor. 5. Clean electronic igniter. 6. Check all heating controls. 7. Check thermostat. 8. Check for proper venting of furnace. 9. Inspect for any carbon monoxide leaking from furnace 10. Check for any gas leaks. 11. Oil blower motors. 12. Adjust blower belt. 13. Check air filter. 14. Check the condensate pump and drain lines. 15. Check electrical connections. 16. Check amp draw of all motors. 17. Check thermocouple. 18. Inspect the heat exchanger. 19. Check all safety devices. 20. Run furnace through a complete cycle. 21. Make necessary recommendations for any other services that may need to be performed. 	<ol style="list-style-type: none"> 1. Clean the outdoor condenser coil. 2. Check refrigerant pressures. 3. Check all electrical connections. 4. Check all cooling controls. 5. Oil the condenser fan motors. 6. Inspect all safety controls. 7. Oil the furnace or air handler blower motor. 8. Adjust blower belt. 9. Check the condenser fan. 10. Check the thermostat. 11. Check the air filter. 12. Check amp draw of all motors. 13. Check the condensate drain line. 14. Check the condensate pump and drain lines. 15. Inspect any water overflow safety devices. 16. Check outside disconnect. 17. Check electrical whip from disconnect to condenser. 18. Check for proper voltage 19. Run air conditioner through complete cycle. 20. Make necessary recommendations for any other services that may need to be performed.

PLATINUM AND GOLD PLANS COVER ALL OF THE ABOVE AND:

AIR CLEANER & UV AIR PURIFIER	HUMIDIFIER
<ol style="list-style-type: none"> 1. Remove electronic air cleaner pre filters. 2. Clean pre filters. 3. Remove electronic air cleaner cells. 4. Clean main cells. 5. Clean inside of air cleaner housing. 6. Check electrical connections. 7. Inspect air cleaner controls. 8. Run the electronic air cleaner and check operation. 9. Clean and check UV air purifier (bulb replacement is additional). 10. Clean condensate pump and drain line. 	<ol style="list-style-type: none"> 1. Clean inside of humidifier. 2. Clean or replace humidifier pad. 3. Clean water filter/screen in solenoid valve. 4. Check electrical connections and controls. 5. Check humidistat. 6. Check water piping and shut off. 7. Check drain piping. 8. Run the humidifier and check operation.

Conditions (You Agree To):

1. Operate the equipment according to our instructions.
2. Promptly notify us of any unusual operating conditions of the equipment.
3. Permit only our service personnel and/or a service organization authorized by us to work on the equipment.



General Terms & Conditions of the Maintenance Savings Plan:

We shall not be liable for losses or defect arising out of vandalism, fire, flood, wind, war, riots, and acts of God. In such cases, the customer shall be charged for the parts and labor involved at the current price for such repairs. No such parts or labor shall be furnished, however, without authorization from the customer. **Lack of preventive maintenance may void manufacturer's warranty or the home warranty.**

The service outlined in this agreement will be performed during normal business hours, Monday through Friday 8am to 4pm. Repair service authorized by client will receive a plan discount on additional repairs when applicable (excludes diagnostic charge). No additional coupons or discounts can be applied to services rendered. We will perform all inspections before the start plan date.

No Refunds or contract extensions will be given if the contract owner fails to allow us to perform preventive maintenance by the end of the annual start date period. Payment for maintenance inspections per this agreement will be PREPAID. Additional repair charges necessary to correct defects discovered by this inspection are collected on delivery.

Bonus Bucks are forfeited if your Maintenance Service Plan is not current, has lapsed, or renewal payment is not received on or before your start plan date. Cannot be used towards a past purchase. Bonus Bucks earner cannot exceed a total of \$500.00.

When calling in please identify yourself as a Platinum, Gold, or Silver Maintenance Savings Plan.